

CCTV survey results from Camberley Town Centre businesses.

The survey sent to Camberley town centre business asked the following questions.

- Qu 1. Are they aware that the council has town centre CCTV
- Qu 2. What are their expectations of the service it provides
- Qu 3. Does its presence make any difference to their business
- Qu 4. Do they have their own CCTV system
- Qu 5. Would they have any views if the CCTV in the town was reduced in scale
- Qu 6. Any other questions or comments

Responses were received from 22 businesses the responses of their free text comments below.

In relation to Qu 1

20 businesses were aware that there was a CCTV provision and 2 were not.

In relation to Qu 2

In terms of victor tango Woking, helping us in deterring /preventing anti-social /criminal behaviour
CRIME PREVENTION

Protection, having CCTV means that we have an extra level of security.

Very high, allowing us to track and actively stop known shoplifters before they reach the shops. As well as tracking items recently stolen from a store to recover the goods.

To help if incidents occur in the town centre

To provide traffic management, identify vehicles of Police interest, observe the pedestrianised external areas and service yards to ensure public safety

To assist local retailers and business in crime detection, prevention & communication

To track / identify individuals of concern / nuisance

That it makes the centre more secure and safe

crime prevention

it covers every walk way in town

security, crime prevention, evidence

Over watch, safety, security

All camera images are recorded and stored for at least 7 days

Safety and security

Very high, allowing us to track and actively stop known shoplifters before they reach the shops. As well as tracking items recently stolen from a store to recover the goods.

I would hope it would discourage anti-social behaviour such as vomiting and peeing in the streets after hours. We are on the corner of High Street and Portesbery Road and the streets are disgusting on a Monday morning.

With Vomit and Piss all around and in our doorway.

Security for staff and clients. could be relied on if there was shoplifting

To help in ongoing issues and provide evidence in court if required

to keep our community s

Safety, and capturing illegal activities - ASB, fly tipping etc.

crime prevention and investigation

In relation to Qu 3

No

YES

Yes, if the store had CCTV outside of it, it would be easier to apprehend thieves and stop them reoffending.

Yes, allowing us to track and actively stop known shoplifters before they reach the shops. As well as tracking items recently stolen from a store to recover the goods.

nope

Yes - significantly important

yes

Good question / not sure

Yes

allsorts flowers

not really

Yes provides reassurance

Not in itself

No

I believe so, but hard to say for certain

Not sure. I'd like to think it has a positive effect

Yes

it makes me feel more secure and a secondary back up/support

Not sure - hopefully reassuring shoppers that use the town

not that I'm aware of, although great to be able to see if anything happened to the outside of our practice

Not really wide enough spread, or visible enough to act as a deterrent

In relation to Qu 4

14 businesses have their own CCTV, 8 did not

In relation to Qu 5

extremely uncomfortable

DISAPPOINTED, I AM PART OF THE RADIO GROUP AND HEAR HOW MUCH SHOP LIFTING THERE IS!

Dramatically disappointed and I would feel more unsafe coming to work.

that would be the worst. We need more CCTV not less

I think if incidents occur especially outside pubs etc. it would be harder to find evidence

Frustrated - petty theft and store theft are increasing by targeted gangs. Street crime is largely unreported as there is no follow up and the town centre Police team have minimal resources

Not supported

Annoyed

Unsafe

same

indifferent

not overly happy

Let down

Disappointed

Ok, I am unclear of the size and scale of the CCTV in its current format. Would be a strange decision to reduce it at a time when most towns and public are wanting more security and safety precautions in place
Upset in the fact that the council would be potentially allowing more thefts and crimes to happen in the centre, by reducing securities ability to track shoplifters

unsure

Less safe

with the reduction in Police numbers/patrols, i do not think this would be a good move

Very disappointed

I wouldn't like it to be reduced

Really annoyed, it should cover all of the town centre and be more visible. E.G corner of High Street and Portesbery Road.

In relation to Qu 6

no

I FULLY REALISE THAT LARGE CHAINS FACTOR IN THEFT TO COSTINGS ETC BUT IT HURTS SMALL BUSINESSES!

No.

I believe CCTV should be increased as well as more security for the centre as a whole, my business has seen a rise in thefts recently with little to no action being taken to reduce this fact.

With an increasing F&B and evening economy retaining the same level of CCTV coverage is extremely important.

With distribution and logistics being spread further over a 24 hr delivery period, activities need to be monitored to prevent fraud, theft and assault.

use it don't lose it

No

no

none

No

I believe CCTV should be increased as well as more security for the centre as a whole, my business has seen a rise in thefts recently with little to no action being taken to reduce this fact.

With numbers of police reduced, the Cctv provides a valuable service in watching incidents before the police arrive, to advise and pinpoint issues

CCTV is a supportive part of our Business Community, please don't withdraw this service.

No.

I am really fed up with the Vomit and Piss outside my business in the mornings. It is disgusting and will drive small businesses out of the town centre. Our customers and staff do not want to have to walk though this stuff. It gets all over the carpets as well. The pavement outside our front door is sometimes so filthy there isn't a clean bit to step on.